



## Adult and Youth Tennis Program Policies

### Make-Up Policy

In order to maintain a consistent student-teacher ratio, make-up classes or credits due to illness, working late or otherwise are not given. If a participant is going to miss a class, he/she may be permitted to attend another class on a different day, given instructor approval and space availability.

### Refund Policy

Refunds are not given for missed classes, league activities or mixers.

Class times and pricing are subject to change. A class could be cancelled if the minimum number of players does not register, in which case you will be refunded.

### Bad Weather Policy

In case of rain or the temperature/wind chill being below 40 degrees, a decision to cancel classes will be made **one hour prior** to the start of class. The Tennis Pro will send an email to the class participants letting them know class is cancelled and will also alert the Cooper Fitness Center Service Desk. If no email has been sent, class will be held as scheduled. If a class is cancelled for weather, a class will be added at the end of the session.

### Tennis Camp Refund/Cancellation Policy

If a child's registration is cancelled at least 14 days prior to the session start date, 50% of the enrollment cost will be refunded.

Cancellations within 13 days of the session's start date are non-refundable. If the cancellation is due to extenuating circumstances, email [youth@cooperfitnesscenter.com](mailto:youth@cooperfitnesscenter.com) and the refund will be addressed on a case-by-case basis.